



## PCWRT Frequently Asked Questions

**Q: Why don't you send announcements via e-mail rather than snail mail?**

A: While we do often utilize e-mail for last minute notifications, special announcements and reminders, we cannot guarantee the delivery of an e-mail. Due to limitations on server storage size, spam blocking, multiple address limits, frequently changing e-mail addresses and the fact that not all of our members use e-mail, we feel that snail mail is still the best way to alert our members to our events.

**Q: I mailed my check for the dinner, but now I can't attend. Can I roll my payment over to the next month?**

A: If you alert us to your inability to attend BEFORE the cut off date (usually the third Tuesday of each month) we will try to accommodate your request. However, once we have informed the County Seat restaurant of the final number of attendees, all reservations are non-refundable.

**Q: Why can't I pay at the door?**

A: The PCWRT is obligated to provide the restaurant with attendance information, so the room, tables and meals can be prepared in advance. Additionally, in an effort to be fair to those who have paid in advance as requested, last minute reservation requests, "walk ins" and "at the door" payment collecting are not permitted.

**Q. Can I leave my dinner reservation and payment at the restaurant?**

A: In order for us to correctly track the number of reservations we have, and to prevent a payment from getting lost, reservation information and payments should only be submitted the following ways:

By Mail: PCWRT ~ P.O. Box 1144 ~ Powhatan, VA 23139

Drop Off: at The Virginia Pantry 2652 Anderson Highway, Powhatan, VA 23139

*Checks or Money Orders only please.*

**Q: Can I bring my children to the meetings?**

A: Children of all ages are certainly welcome at our annual picnic. However, our monthly dinner meetings are geared to adults and students over 10 years of age (accompanied by an adult). We kindly ask that parents not bring children under the age of 10 to dinner meetings.

**Q: Do I have to be a member to attend one of your meetings?**

A: All PCWRT dinner meetings are open to the public. However, as a member driven organization, we encourage memberships. Member dues go toward covering event expenses, speaker fees, and historic preservation donations made on behalf of the PCWRT.

**Q: I am a member, so why was my guest charged the non-member price for the dinner?**

A: Individual Memberships apply only to the person who is on record as a PCWRT Member. Therefore, any guest of an Individual Member (regardless of their relationship to the member) would be charged the non-member price.

**Q: I am on a special diet. Can I request a special meal?**

A: The County Seat is very accommodating and will prepare a special meal for any member or their guest, provided we receive the request prior to the cut off date. In the event that we cannot receive the information in time, a separate meal can be ordered off the regular menu.

**Q: I would like to attend the program, but I'm not interested in dinner. Is there a separate "seating only" price, or can I just stand in the back?**

A: The price of the event encompasses more than just "dinner, soft drink, dessert, tax & gratuity". Speaker fees, overnight accommodations and mileage are all a part of the admission price; so unfortunately, we cannot give discounts or allow Standing Room.

**Q: Am I required to stay for the Question & Answer period?**

A: The PCWRT was created as a discussion group, and we continue that tradition by encouraging a Question & Answer period immediately after the speaker's program is done. However we recognize that some folks may not want to stay for the discussion, so the Q&A is certainly not mandatory. If you choose to leave during this period, we simply ask that you do so as quietly as possible so as not to disturb the remaining audience.

**Q: I am not sure my membership has been renewed for current year. How can I find out?**

A: If you are a former member, and unsure of your current membership status, please ask one of our Leadership volunteers to inquire on your behalf. You may also submit your inquiry to [info@powhatancwrt.org](mailto:info@powhatancwrt.org). If you are hoping to attend one of our events at the member price, please make your inquiry prior to the reservation cut off date.

**Q: Can I ask the PCWRT to announce a special event that I am aware of or involved in?**

A: If you have a special announcement, or have read of an event that might be of interest to other members, please submit it in writing to a member of the Leadership Committee, or e-mail it to [info@powhatancwrt.org](mailto:info@powhatancwrt.org). The Leadership Committee meets the first Thursday of every month. So, if the announcement is time sensitive, please be sure to allow ample time for the Committee to review it. If approved by the Leadership Committee, the PCWRT will happily make your announcement available to our members, either verbally in the form of an announcement at the next meeting, as a flyer made available to our members, or as a special post on our website.

**Q: I have a suggestion. How can I get it to the PCWRT?**

A: The PCWRT encourages feedback from our members and guests. To facilitate this, we provide a "Suggestion Box" at each meeting. Additionally, you may send us an e-mail at [Info@powhatancwrt.org](mailto:Info@powhatancwrt.org). A link to this e-mail address can be found at our website: [www.powhatancwrt.org](http://www.powhatancwrt.org).